



**CRG** | **SEARCH  
STAFFING  
SOLUTIONS**

*essential*  
**COSTA  
RICA**

## We Empower People and Organizations for What's Next

**San José, Costa Rica.**  
Year Established: **2016**  
# of Employees: **250**

Annual % Exports: **75%**  
Markets Served :  
**CR, USA, GERMANY, LATAM**

### Services

- Help Desk 24x7.
- Monitoring.
- Technical Support  
(*Onsite and Remote*).
- Life Cycle Services.
- ITIL-based support  
(*Incident, Problem, Change,  
Major Incident Management*).
- ISO 27001 Certified Center.

### Talent Services

- Staff Augmentation.
- Nearshoring.
- Recruiting.
- BOT.

### IT Services

- Infrastructure.
- Applications.
- Software & Scripting Development.

### Objectives

We know that IT operations can be complex and represent a barrier to business growth. With the best tools and talent available, we can provide you with continuity in your services and support your business.

By building meaningful relationships, we will locate and catch the most specialized candidates to guarantee that you have the best with you.

Our experience in Consulting will allow us to understand your current environment and develop a technological solution that adapts to your company's needs.

### About Us

Grupo CRG Soluciones S.A. is a corporation founded in San Jose, Costa Rica on May 2016. It is a fully owned subsidiary by CRG Corporation, Inc. a North Carolina, USA, company.

Costa Rica is the second-largest location with more than 250 employees servicing local and nearshore clients. We provide Staffing, IT Managed Services, and IT Consulting services.

We have a site certified as ISO 27001, covering the areas of Call Center, Customer Service, Help Desk, Tech Support, and Network Operation Center. From this location, we serve more than 20 clients that go from Fortune 500, Mid-Size to start-up companies.

### Value proposition

At CRG we offer a complete solution that adapts to the needs of your business. We fulfill our deliverables with a high-quality team, and we are flexible to evolve together with our partners.

### Clients

We work in different markets, from the health system to retail. We differentiate ourselves by having a varied client portfolio from startups to large enterprises.

#### Juan Miguel Delgado

Chief Innovation Officer, President LATAM.

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